



COVID-19 DDA Services

Temporary changes, effective March 13, 2020

Service Delivery Flexibilities

- May be provided in a variety of settings such as family homes, hotels, and other community settings
- May exceed maximum number of people in the home to address staffing shortages or impact of people who are required to isolate
- May provide this service for people who are in an acute care hospital or short-term institutional stay

Staffing Flexibilities

- Staffing ratios may be exceeded due to staffing shortages
- Exceptions to 1:1 and 2:1 staff ratio must be approved by the DDA
- May be rendered by relatives or legally responsible individuals (*including spouses and parents of minor children*)
- Expedited onboarding with only essential training required prior to supporting people

Service Authorization Flexibilities

- Day time shared service hours will be authorized to provide funding for supports based upon the number of people in the home, with more available based upon individual needs

Retainer Payments & Rates

- Add 60 COVID-19 related Retainer Payment days
- Increased rate for supporting people who have positive determination for COVID-19 and are required to be isolated

Documentation & Billing

- DDA will share guidance on documentation and billing for retainer days
- Providers must maintain documentation for positive COVID-19 determination and submit upon request

Visit our website for additional COVID-19 resources:

https://dda.health.maryland.gov/Pages/DDA_Appendix_K.aspx

Have questions? Email them to: dda.toolkitinfo@maryland.gov

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